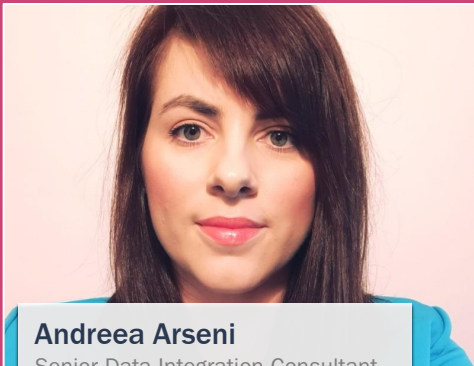


RAPIDI



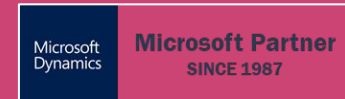
# Welcome to Open Office Hours

## *Session 1: MyRapidi Walkthrough*

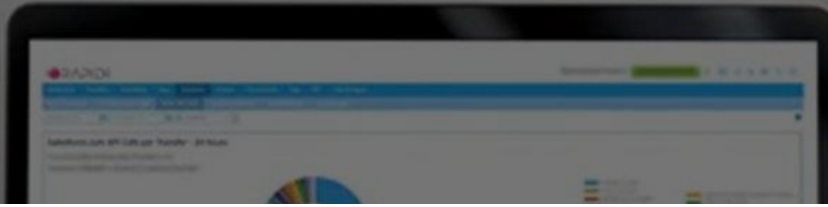


**Andreea Arseni**

Senior Data Integration Consultant  
& Customer Success



# Agenda



- Introduction to Rapidi
- Introduction to Open Office Hours
- MyRapidi Walkthrough
- Questions
- Upcoming Sessions

# RAPIDI COMPANY *Profile*

## Data integration *experts*

+ 30 years of data integration

Salesforce, Microsoft,  
HubSpot + many others

Customers worldwide

## Flexible, robust & complete *solution*

Cutting edge cloud  
technology

No programming

Complete standard templates,  
flexible to match your needs

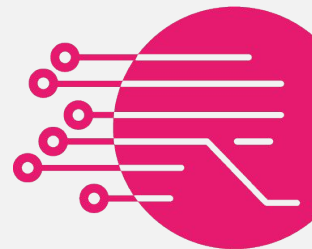
## Going the *extra mile* for our customers

































Outstanding support

Great customer references

Five star rating

# RAPIDI's *most common end-points*



 Salesforce.com	 Microsoft Dynamics 365	 Hubspot CRM	 Shopify E-commerce	 Oracle NetSuite	 SAP	 Workday	 Storyblok
 Microsoft Dynamics 365 Business Central	 Microsoft Dynamics 365 Finance	 Dynamics 365 Finance & Operations	 Microsoft Dynamics 365 Sales	 Dayforce	 Google BigQuery	 Azure	 Oracle
 Microsoft Dynamics 365 Supply Chain Management	 Microsoft Dynamics (all versions)	 Microsoft Dynamics (all earlier versions)	 Microsoft Dynamics (all earlier versions - NAV, AX, GP, C5)	 OData	 Microsoft SQL Server	 MySQL	 Syspro
 Microsoft Dynamics NAV	 Microsoft Dynamics GP	 Dynamics AX	 Microsoft Dynamics C5	 REST Web Services	 SQLite	 MariaDB	 ODBC
				 IBM DB/2 on iSeries	 GraphQL	 Cannot find your systems? Please contact us	

# Introduction to Open Office Hours

## What Are Open Office Hours?

- Weekly 30-minute session on a specific topic - from mastering the MyRapidi interface to configuring complex transfer patterns.

## What to Expect

- 30 minutes of focused content on a single topic
- Live demonstrations inside the MyRapidi interface
- Q&A time to address your specific questions
- Practical tips you can apply to your own integration

## Who Should Attend

These sessions are ideal for:

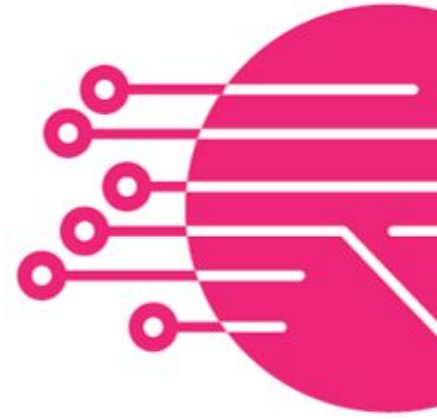
- Administrators managing your Rapidi integration day-to-day
- IT team members responsible for maintaining the integration
- Business users who want to understand how data flows between systems
- Anyone new to Rapidi, looking to get up to speed quickly

## The different levels

- Beginner: New to Rapidi - can navigate the basics, but needs guidance to build or change transfers confidently.
- Intermediate: Comfortable in Rapidi - can build and edit transfers, use core features, and troubleshoot common issues using logs.
- Advanced: Rapidi power user - designs scalable, reusable setups and handles complex patterns, edge cases, and performance considerations.



# MyRapidi Walkthrough



# Questions?



info@rapidionline.com  
www.rapidionline.com  
MyRapidi.com/wiki



# Register for the upcoming sessions...

## Open Office Hours — Quick Links

- Main page (what it is + upcoming sessions): Open Office Hours

<https://www.rapidionline.com/resources/open-office-hours>

- Complete Season 1 schedule (all 12 sessions + phases): Season 1 schedule

<https://www.rapidionline.com/product-updates/open-office-hours-season-1>

- Session 2 page (full details + registration): Rapidi Transfer Design 101

<https://www.rapidionline.com/resources/open-office-hours/rapidi-transfer-design-101>

# Complete Schedule for OOH Season 1

## PHASE 1: FOUNDATION (JANUARY)

Learn to navigate MyRapidI, structure transfers, and connect your systems.

Date	Session Title	Key Topics	
Jan 15	<b>MyRapidI Interface Walkthrough</b>	Navigation, Transfers, Schedules, Groups, LinkStorages	<a href="#">Register →</a>
Jan 22	<b>Transfer Design 101</b>	Actions, patterns, avoiding duplicates, design vs runtime	<a href="#">Register →</a>
Jan 29	<b>Connections: D365 OData Cloud</b>	Azure App Registration, OAuth2, permissions, testing	<a href="#">Register →</a>

## PHASE 2: CONFIGURATION (FEBRUARY)

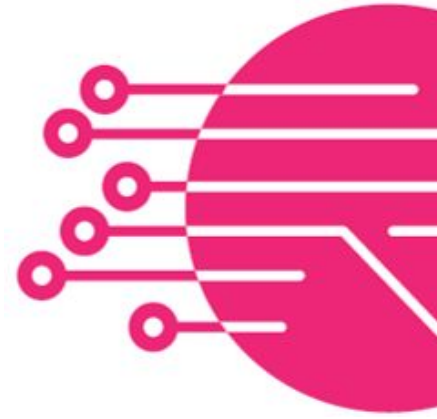
Master field mappings, timestamps, error handling, and CRM connections.

Date	Session Title	Key Topics	
Feb 5	<b>Connections: Salesforce &amp; HubSpot</b>	OAuth flows, user permissions, re-authorization	<a href="#">Register →</a>
Feb 12	<b>Field Mappings</b>	Type conversions, conditional defaults, lookups, nulls	<a href="#">Register →</a>
Feb 19	<b>Timestamps &amp; RTI</b>	Change detection, Runtime Information Register, patterns	<a href="#">Register →</a>
Feb 26	<b>Continue on Error &amp; Data Errors</b>	Error handling, interpreting errors, and reprocessing safely	<a href="#">Register →</a>

## PHASE 3: ADVANCED (MARCH-APRIL)

Advanced troubleshooting, optimization, and multi-company patterns.

Date	Session Title	Key Topics	
Mar 5	<b>Logs &amp; Runs</b>	Troubleshooting flow, reading logs, isolating issues	<a href="#">Register →</a>
Mar 12	<b>Link Storage Deep Dive</b>	Cross-referencing IDs, naming, import/export, and safety	<a href="#">Register →</a>
Mar 19	<b>Scheduling</b>	Run windows, overlaps, dependencies, and time zones	<a href="#">Register →</a>
Mar 26	<b>Triggers &amp; Near-Real-Time Patterns</b>	When to trigger, rate limiting, polling vs triggers	<a href="#">Register →</a>
Apr 9	<b>Tags &amp; Reusability</b>	Parameterization, multi-company, variable substitution	<a href="#">Register →</a>



# Give us Feedback

[https://www.getfeedback.com/r/GLRQ1hn\\_W](https://www.getfeedback.com/r/GLRQ1hn_W)



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www.rapidionline.com  
MyRapidi.com/wiki

# RESOURCES

Documentation: [MyRapidi.com/wiki](https://myrapidi.com/wiki)

Support: <https://www.rapidionline.com/support>

Submit a case: <https://www.rapidionline.com/support/submit-a-case>

Subscribe to Product Updates: <https://www.rapidionline.com/product-updates>

Product Releases Notes: [https://myrapidi.com/wiki/product\\_release\\_notes](https://myrapidi.com/wiki/product_release_notes)



## SIMPLE

With a standard subscription  
you can create new integrations yourself



## FAST

Rapidi can be  
implemented as standard in just a few days



## ROBUST

No programming and  
proven best practice configurations



## FLEXIBLE

Any transfer can be in  
any direction or bi-directional

# THANK YOU!

*[www.rapidionline.com](http://www.rapidionline.com)*



**Andreea Arseni**

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