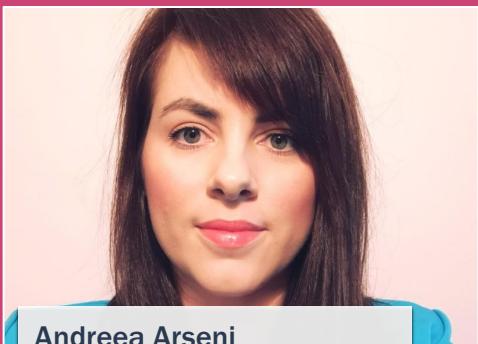


RAPIDI



Welcome to Open Office Hours

Session 1: MyRapidi Walkthrough

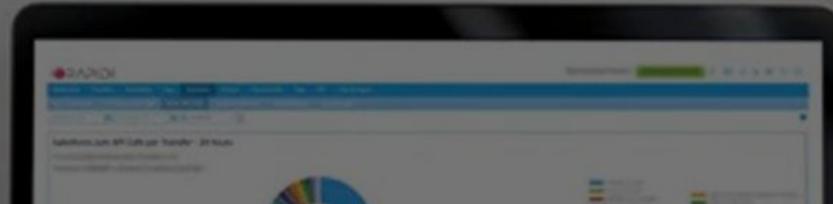


Andreea Arseni

Senior Data Integration Consultant
& Customer Success



Agenda



- Introduction to RAPIDI
- Introduction to Open Office Hours
- MyRAPIDI Walkthrough
- Questions
- Upcoming Sessions

RAPIDI COMPANY *Profile*

Data integration *experts*

+ 30 years of data integration

Salesforce, Microsoft,
HubSpot + many others

Customers worldwide

Flexible, robust & complete *solution*

Cutting edge cloud
technology

No programming

Complete standard templates,
flexible to match your needs

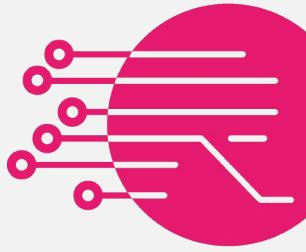
Going the *extra mile* for our customers

Outstanding support

Great customer references

Five star rating

RAPIDI's *most common end-points*



 Salesforce	 Microsoft Dynamics 365	 HubSpot CRM	 Shopify E-commerce	 Oracle NetSuite	 SAP	 Workday	 Storyblok
 Microsoft Dynamics 365 Business Central	 Microsoft Dynamics 365 Finance	 Dynamics 365 Finance & Operations	 Microsoft Dynamics 365 Sales	 Dayforce	 Google BigQuery	 Azure	 Oracle
 Microsoft Dynamics 365 Supply Chain Management	 Microsoft Dynamics (all versions)	 Microsoft Dynamics (all earlier versions)	 Microsoft Dynamics 365 (all earlier versions - NAV, AX, GP, CS)	 OData	 Microsoft SQL Server	 MySQL	 Syspro
 Microsoft Dynamics NAV	 Microsoft Dynamics GP	 Dynamics AX	 Microsoft Dynamics CS	 REST Web Services	 SQLite	 MariaDB	 ODBC
 IBM DB/2 on iSeries	 GraphQL	 Cannot find your systems? Please contact us					

Introduction to Open Office Hours

What Are Open Office Hours?

- Weekly 30-minute session on a specific topic - from mastering the MyRapidi interface to configuring complex transfer patterns.

What to Expect

- 30 minutes of focused content on a single topic
- Live demonstrations inside the MyRapidi interface
- Q&A time to address your specific questions
- Practical tips you can apply to your own integration

Who Should Attend

These sessions are ideal for:

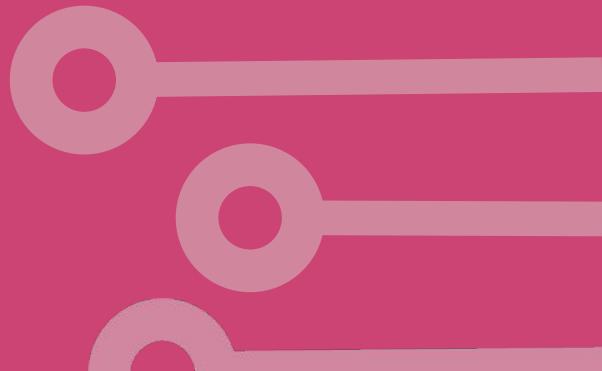
- Administrators managing your Rapidi integration day-to-day
- IT team members are responsible for maintaining the integration
- Business users who want to understand how data flows between systems
- Anyone new to Rapidi, looking to get up to speed quickly

The different levels

- Beginner: New to Rapidi - can navigate the basics, but needs guidance to build or change transfers confidently.
- Intermediate: Comfortable in Rapidi - can build and edit transfers, use core features, and troubleshoot common issues using logs.
- Advanced: Rapidi power user - designs scalable, reusable setups and handles complex patterns, edge cases, and performance considerations.



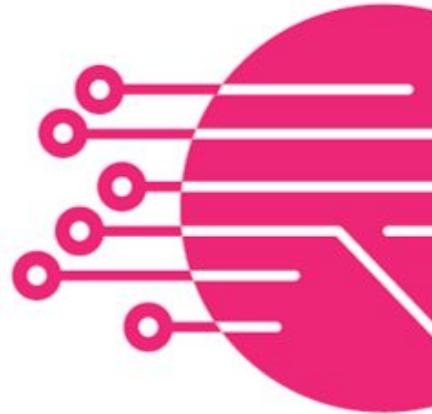
MyRapidi Walkthrough



Questions?



info@rapidionline.com
www.rapidionline.com
MyRapidi.com/wiki



Register for the upcoming sessions...

Open Office Hours – Quick Links

- Main page (what it is + upcoming sessions): Open Office Hours

<https://www.rapidionline.com/resources/open-office-hours>

- Complete Season 1 schedule (all 12 sessions + phases): Season 1 schedule

<https://www.rapidionline.com/product-updates/open-office-hours-season-1>

- Session 2 page (full details + registration): Rapidi Transfer Design 101

<https://www.rapidionline.com/resources/open-office-hours/rapidi-transfer-design-101>

Complete Schedule for OOH Season 1

PHASE 1: FOUNDATION (JANUARY)

Learn to navigate MyRapidi, structure transfers, and connect your systems.

Date	Session Title	Key Topics	
Jan 15	MyRapidi Interface Walkthrough	Navigation, Transfers, Schedules, Groups, LinkStorages	Register →
Jan 22	Transfer Design 101	Actions, patterns, avoiding duplicates, design vs runtime	Register →
Jan 29	Connections: D365 OData Cloud	Azure App Registration, OAuth2, permissions, testing	Register →

PHASE 2: CONFIGURATION (FEBRUARY)

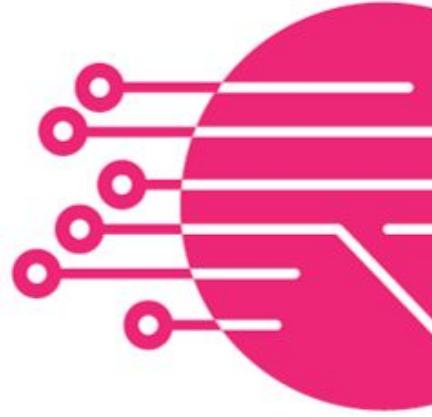
Master field mappings, timestamps, error handling, and CRM connections.

Date	Session Title	Key Topics	
Feb 5	Connections: Salesforce & HubSpot	OAuth flows, user permissions, re-authorization	Register →
Feb 12	Field Mappings	Type conversions, conditional defaults, lookups, nulls	Register →
Feb 19	Timestamps & RTI	Change detection, Runtime Information Register, patterns	Register →
Feb 26	Continue on Error & Data Errors	Error handling, interpreting errors, and reprocessing safely	Register →

PHASE 3: ADVANCED (MARCH-APRIL)

Advanced troubleshooting, optimization, and multi-company patterns.

Date	Session Title	Key Topics	
Mar 5	Logs & Runs	Troubleshooting flow, reading logs, isolating issues	Register →
Mar 12	Link Storage Deep Dive	Cross-referencing IDs, naming, import/export, and safety	Register →
Mar 19	Scheduling	Run windows, overlaps, dependencies, and time zones	Register →
Mar 26	Triggers & Near-Real-Time Patterns	When to trigger, rate limiting, polling vs triggers	Register →
Apr 9	Tags & Reusability	Parameterization, multi-company, variable substitution	Register →



Give us Feedback

https://www.getfeedback.com/r/GLRQ1hn_W



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RESOURCES

Documentation: MyRapidi.com/wiki

Support: <https://www.rapidionline.com/support>

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Product Releases Notes: https://myrapidi.com/wiki/product_release_notes



SIMPLE

With a standard subscription
you can create new integrations yourself



FAST

Rapidi can be
implemented as standard in just a few days



ROBUST

No programming and
proven best practice configurations



FLEXIBLE

Any transfer can be in
any direction or bi-directional



THANK YOU!

www.rapidionline.com



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