RAPIDI

# Welcome to Open Office Hours

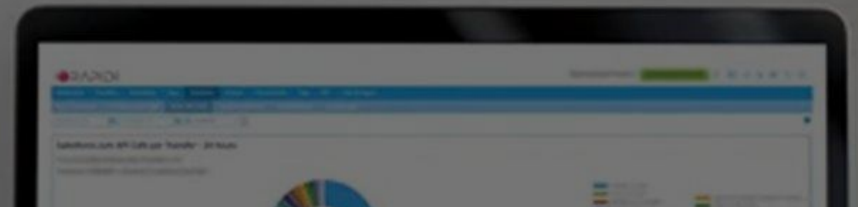
## *Session 8: Logs & Runs*

**Andreea Arseni**
Senior Data Integration Consultant
& Customer Success

salesforce PARTNER SINCE 2007

Microsoft Dynamics Microsoft Partner SINCE 1987

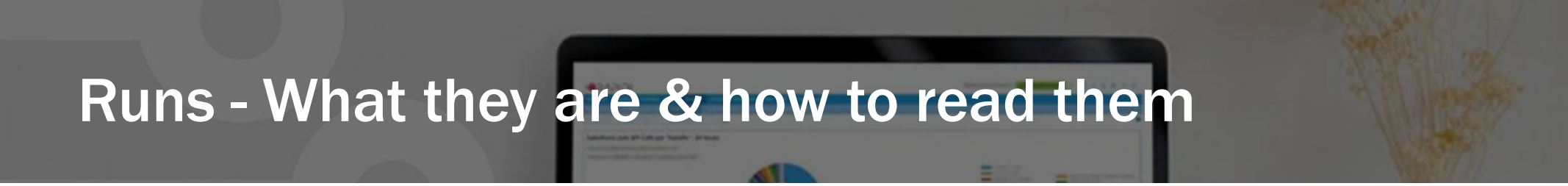
# Agenda



- Runs - What they are & how to read them
- Logs - Deep dive into Log Entries
- Finding & Diagnosing Errors
- MyRapidi: Logs & Runs
- Questions
- Upcoming Sessions
- Resources

RAPIDI

# Runs - What they are & how to read them



- **What is a run?**

  A Run is a single execution event - it groups everything that happened the moment a transfer was triggered, whether by the Scheduler or manually.

- **What are runs used for?**

  - **Track executions** - See every run in chronological order: date, time, source, destination.
  - **Spot errors fast** - Status icons (OK / Error / Processing) give you an instant health check.
  - **Measure duration** - Total run time helps identify slow transfers and performance issues.
  - **Drill into detail** - Jump from a Run directly into its Log Entries for a full breakdown.

RAPIDI

# Logs - Deep Dive into Log Entries

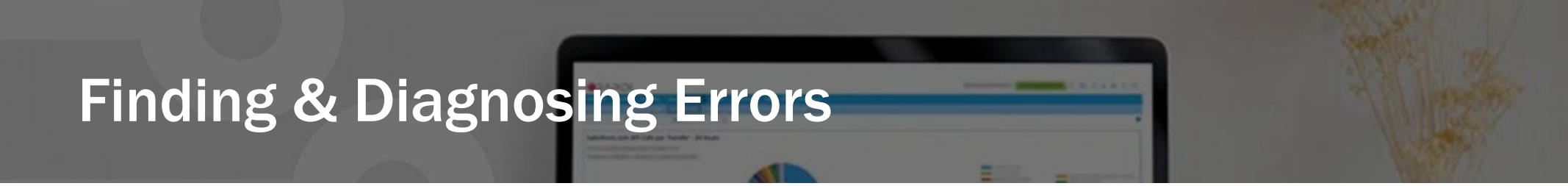
- **What is a log?**

  A Log Entry is a detailed record of what happened inside a transfer run — every message, record count, error, and performance statistic written in real time.

- **What are logs for?**

  - **Diagnose errors** - Red entries and Is Error flags pinpoint exactly where things went wrong.
  - **Audit record counts** - Read, inserted, updated, deleted - verify every record was processed correctly.
  - **Filter & search** - Narrow by transfer, schedule, date range, connection, or error status.
  - **Trace a full run** - Follow a Run across all its log entries to reconstruct the complete picture.

# Finding & Diagnosing Errors



When something goes wrong, Rapidi gives you multiple signals to find it fast and understand exactly what happened.

**STEP 1 : Spot the error in Runs.**

- In the Runs view, a red error icon flags any execution where something failed. You can also use the Error dropdown to filter and show only failed runs.

**STEP 2 : Expand the Run.**

- Click the arrow to expand the Run. This reveals all the Log Entries associated with that execution - grouped by transfer, source, and destination - including the full error messages in red.

**STEP 3 : Read the error messages**

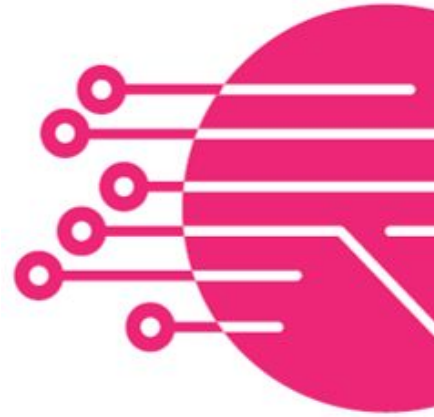
- Each log entry shows you the exact error code and description.

**STEP 4 : Ask Albert**

- See the person icon on the right side of the entry? That's Albert, Rapidi's AI assistant. Click it and Albert opens a chat with the error message already copied in - ready for you to ask what it means and how to fix it.

RAPIDI

# MyRapidi: Logs & Runs



# Questions?

info@rapidionline.com
www.rapidionline.com
MyRapidi.com/wiki

# Register for the upcoming sessions...

## Open Office Hours — Quick Links

- **Main page (what it is + upcoming sessions):** Open Office Hours

  https://www.rapidionline.com/resources/open-office-hours

- **Complete Season 1 schedule (all 12 sessions + phases):** Season 1 schedule

  https://www.rapidionline.com/product-updates/open-office-hours-season-1

- **Session 9 page (full details + registration):** Link Storage Deep Dive

  https://www.rapidionline.com/open-office-hours-link-storage-deep-dive

RAPIDI

# Complete Schedule for OOH Season 1

## PHASE 1: FOUNDATION (JANUARY)

Learn to navigate MyRapidi, structure transfers, and connect your systems.

| Date | Session Title | Key Topics |
|---|---|---|
| Jan 15 | **MyRapidi Interface Walkthrough** | Navigation, Transfers, Schedules, Groups, LinkStorages |
| Jan 22 | **Transfer Design 101** | Actions, patterns, avoiding duplicates, design vs runtime |
| Jan 29 | **Connections: D365 OData Cloud** | Azure App Registration, OAuth2, permissions, testing |

## PHASE 2: CONFIGURATION (FEBRUARY)

Master field mappings, timestamps, error handling, and CRM connections.

| Date | Session Title | Key Topics |
|---|---|---|
| Feb 5 | **Connections: Salesforce & HubSpot** | OAuth flows, user permissions, re-authorization |
| Feb 12 | **Field Mappings** | Type conversions, conditional defaults, lookups, nulls |
| Feb 19 | **Timestamps & RTI** | Change detection, Runtime Information Register, patterns |
| Feb 26 | **Continue on Error & Data Errors** | Error handling, interpreting errors, and reprocessing safely |

## PHASE 3: ADVANCED (MARCH-APRIL)

Advanced troubleshooting, optimization, and multi-company patterns.

| Date | Session Title | Key Topics |
|---|---|---|
| Mar 5 | **Logs & Runs** | Troubleshooting flow, reading logs, isolating issues |
| Mar 12 | **Link Storage Deep Dive** | Cross-referencing IDs, naming, import/export, and safety |
| Mar 19 | **Scheduling** | Run windows, overlaps, dependencies, and time zones |
| Mar 26 | **Triggers & Near-Real-Time Patterns** | When to trigger, rate limiting, polling vs triggers |
| Apr 9 | **Tags & Reusability** | Parameterization, multi-company, variable substitution |
| Apr 30 | **AI in MyRapidi - An Overview** | Introduction to AI in MyRapidi |
| May 7 | **AI Albert Agent** | AI Assistant Albert with examples |
| May 14 | **MCP Server** | MCP server setup for Rapidi |

RAPIDI

# Give us Feedback

https://www.getfeedback.com/r/GLRQ1hn W

info@rapidionline.com
www.rapidionline.com
MyRapidi.com/wiki

# RESOURCES (1)

Documentation: MyRapidi.com/wiki

Support: https://www.rapidionline.com/support

Submit a case: https://www.rapidionline.com/support/submit-a-case

Subscribe to Product Updates: https://www.rapidionline.com/product-updates

Product Releases Notes: https://myrapidi.com/wiki/product_release_notes

SIMPLE

With a standard subscription
you can create new integrations yourself

FAST

Rapidi can be
implemented as standard in just a few days

ROBUST

No programming and
proven best practice configurations

FLEXIBLE

Any transfer can be in
any direction or bi-directional

# RESOURCES (2)

[Runs]
[Logs]
[Message]
[Transfer Runs]
[REST API Logs]

SIMPLE

With a standard subscription
you can create new integrations yourself

FAST

Rapidi can be
implemented as standard in just a few days

ROBUST

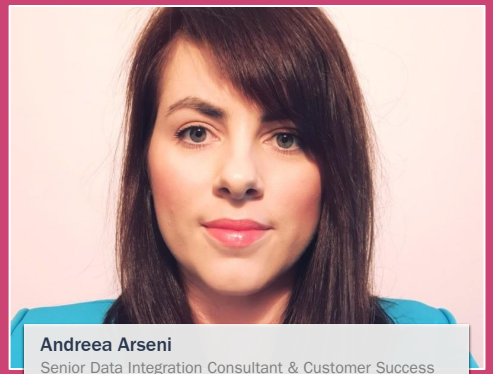
No programming and
proven best practice configurations

FLEXIBLE

Any transfer can be in
any direction or bi-directional

# THANK YOU!

*www.rapidionline.com*



**Andreea Arseni**
Senior Data Integration Consultant & Customer Success
aa@rapidionline.com